

Job description

We are committed to providing a stable, growth-oriented, and inspiring work environment that offers opportunities for professional, personal and financial growth. If you are interested in joining a growing team, where YOU are our most valuable asset, then MAC is the place for you.

Technical Support Supervisor

To provide technical support to maintenance and various departments including maintenance control, maintenance station mechanics, Inventory control and maintenance records.

RESPONSIBILITIES/DUTIES:

- Assist in troubleshooting/repair of aircraft systems.
- Oversee component repair regarding items that are returned no fault found or tested without a firm conclusion of fix.
- Coordinate with and assist the CASS department and parts department regarding components that are designated "Watch List" or "Rouge Parts".
- Create company documents to assist in the repair and inspection of company aircraft and components.
- Communicate with customer and assist with specific requests.

QUALIFICATIONS:

- FAA Airframe and power plant (A&P) certificate.
- Proven knowledge of aircraft systems and components including Electrical and Avionic systems.
- Must have 10 years' experience in 121 and 135 operations.
- Bachelor's Degree required or equivalent experience.
- Experience with ATR 42/72 and C208 Aircraft preferred.

SPECIAL POSITION REQUIREMENTS:

- Ability to effectively communicate both written and verbal, with company personnel, vendors, customer and line technicians in order to accurately determine necessary course of action.
- Knowledge of appropriate safety requirements in order to coordinate aircraft repairs that contribute to safe and on time performance.

SUPERVISORY RESPONSIBILITY:

- May be required to supervise other Technical Support personnel.

TRAINING REQUIREMENTS:

- Documented training in Aircraft Maintenance.

- Avionics training is a plus.

WORKING CONDITIONS AND PHYSICAL EFFORT

- Work typically performed in an office environment. However, due to work requirements, may require frequent travel which will involve exposure to noise, chemicals, adverse temperatures and other similar hazards.

Mountain Air Cargo, Inc. is an Equal Opportunity Employer. We offer a comprehensive benefits package.

Job Type: Full-time

Salary: \$70,000.00

Benefits:

- 401(k)
- 401(k) matching
- Dental insurance
- Employee assistance program
- Flexible spending account
- Health insurance
- Life insurance
- Referral program
- Tuition reimbursement
- Vision insurance

Schedule:

- Monday to Friday

License/Certification:

- Airframe & Powerplant License (Required)

Work Location: One location

Mountain Air Cargo is an equal opportunity Employer